

OGIHARA CUSTOMER CONCERNS CONTACTS AND CHAMPIONS

E-MAIL CONTACT

customerconcerns@ogihara.co.uk

Please use this e-mail address for concern details, this will circulate to all personnel required.

TELEPHONE CONTACT LIST BY SHIFT

TIME	NAME	POSITION	NUMBER	EMAIL
7.30 ↓ 16.15	Nigel Gill Wade Pierce Brian Morris	Quality Engineer Quality Engineer Quality Associate	07970 495174 07801 901440 07800 685441	<u>customerconcerns@ogihara.co.uk</u>
6.00 ★ ↓ 14.00	Steve Bekesi Steve Haynes Rob Williams	Production Group Leader Quality Associate Logistics Group Leader	07771 1673434 078112 70602 07970 455310	
14.00 ★ ↓ 22.00	Colin Jones Matt Vincet Kev Evans	Production Group Leader Quality Associate Logistics Group Leader	07970 455302 07800 685454 07764 887221	

★ Please call the persons highlight in red first, please note dependent on the shift.

★ Reversed for opposite times & week No's

For reference - 8D CHAMPIONS BY PROCESS

TIME	NAME	POSITION	NUMBER	EMAIL
7.30 ↓ 16.15	Mike Fiske	Assembly Eng Manager	07814 749565	<u>m_fiske@ogihara.co.uk</u>
	Simon Green	Stamping Eng Mananger	07800 685451	<u>s_green@ogihara.co.uk</u>
	Ken Snape	Logistics Manager	07753 866189	<u>k-snape@ogihara.co.uk</u>

For reference - OGIHARA SENIOR MANAGERS

TIME	NAME	POSITION	NUMBER	EMAIL
7.30 ↓ 16.15	Phil Colbourne	General Mgr Production	07736 635773	<u>p_colbourne@ogihara.co.uk</u>
	Dave Frisby	Quality Manager	07753 865993	<u>d_frisby@ogihara.co.uk</u>
	Damian Richmond	General Mgr Sales & Projs	07736 635775	<u>d_richmond@ogihara.co.uk</u>

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